



**Job Title:** Food Service

**General Description:** This position reports to the Concession Manager. The main responsibility of this position is to operate a clean, safe, organized and profitable food service booth, while providing excellent customer service.

**Duties/Responsibilities:**

- Knowledge of food preparation, service lines set-up, presentation methods, techniques, and quality standards.
- Sells concessions including soft drinks and food items to patrons at various events
- Receives money and makes correct change for customer
- Monitors money in cash drawer to ensure adequate change is available
- Ability to safely use cleaning equipment and supplies to perform clean-up of concession stand after shows
- Ability to maintain professionalism while serving customers
- Knowledge of supplies, equipment, and/or services ordering and inventory control
- Ability to understand and follow safety procedures

**Qualifications:**

- Concessions experience preferred
- Knowledge and skill in handling money including making change
- Communicate and coordinate effectively with management and peers
- Ability to address and handle customer concerns courteously and respectfully
- Reliable, responsible, and dependable
- Regular access and ability to send/receive email and or text messages
- **(TIPS Certification is NOT mandatory in this position)**

**Physical Demands/ Working Environment:**

- Must be available for "ALL" show dates in the Season, from April – Labor Day
- Able to lift 50 pounds
- Prolonged periods of standing, bending, walking, twisting, and climbing stairs
- Ability to work outside in varying temperatures, fast-paced environment and often loud
- Reliable transportation to and from work

*Cape Cod Melody Tent in Hyannis, MA and the South Shore Music Circus in Cohasset, MA, are sister venues, each with a 2300 seating capacity for all-ages. Our venues are seasonal and are tented outdoor theaters. We have been presenting national touring live music, children's theater, and comedy performances continuously for over 69 years.*

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